



COMPLAINT FORM

SELLER:

Maciejka Footwear Sp. z o.o. Sp. J.
Strumykowa 7
62-200 Gniezno
mobile phone: +48 697 343 464
e-mail: bok@midiamo.pl

BUYER:

First name and last name.....

Address.....

Phone nr/e-mail address.....

Product data:

Order nr.....Invoice/receipt number.....

Product name/code.....

.....Size.....

Cause of complaint.....

.....

.....

Date of finding the reason for the complaint.....

BUYER'S EXPECTATIONS (*mark appropriate):

☐ product repair* ☐ replacement of the product with a new one* ☐ cash back to bank
account number*:

.....

Date:..... Signature.....

According to art. 13 para. 1 and 2 of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46 / EC (general regulation on data protection - Official Journal EU L 119 - hereinafter: GDPR), we would like to inform you that:

- 1) Maciejka Footwear Sp. z o.o. Sp. J. - headquarters: 62-200 Gniezno, ul. Strumykowa 7 is the Data Administrator, in which the possession of the Company came as a result of the contract concluded with you and the handling of the complaint notification.
- 2) Your personal data, referred to above, have been, are and will be processed by Maciejka Footwear Sp. z o.o. Sp. J. as Data Administrator, solely for the purposes specified in the provisions of the Act of 30 May 2014 on consumer rights and civil and commercial law.
- 3) Legal grounds for accepting processing by Maciejka Footwear Sp. z o.o. Sp. J. regarding your data are based on the above-mentioned legal provisions (Article 6 (1) (c) of the GDPR) and on the necessity to perform contracts concluded with the Company (Article 6 (1) (b) of the GDPR).
- 4) Personal data concerning you are not subject to automated decision making by Maciejka Footwear Sp. z o.o. Sp. J., including profiling.
- 5) The persons whose data is entitled to:
 - access your data and receive a copy ,
 - rectification (correction) of data,
 - deletion of data (in accordance with the conditions set out in Article 17 of the GDPR),
 - to limit the processing of data,
 - for data transfer (in accordance with the conditions set out in Article 20 of the GDPR),
 - object to the processing of data (in accordance with the conditions set out in Article 21 of the GDPR),
 - submitting a complaint to the supervisory body, which is the President of UODO.
- 6) The Company will store your personal data for the period specified in the law referred to in point. 2.
- 7) Your personal data may be made available to subcontractors related to Maciejka Footwear Sp. z o.o. Sp. J. entities authorized under the law and contracts for entrusting the processing of personal data, such as legal advisors, IT companies, transport and courier companies.
- 8) The Company, as the Data Administrator, declares that it does not transfer or intend to transfer your personal data to a third country or an international organization.
- 9) In matters relating to the processing of your personal data by us, please contact:
 - mobile phone: +48 697 343 464
 - e-mail: bok@midiamo.pl